



**ORDER OF THE REGULATOR NO.2021/E84**

**ELECTRICITY POWER CORPORATION (“EPC”) TO CEASE ROLL OUT OF  
SMART METER (“PROJECT”)**

Pursuant to the Electricity Act 2010 (“Act”), the Regulator is empowered to regulate the electricity sector and to issue orders, respectively in the course of implementing statutory duties under the Act.

**1. EPC Smart Meter Project**

As a result of our meeting of 1 December 2021, it was noted that EPC is undergoing technical work to ensure the continuous concerns and complaints raised by public are resolved.

Therefore, **EPC is ordered to cease the roll out and continuation of the Project until all regulatory measures are met and approval is given by the Regulator.**

**2. EPC Production of Documents and Information**

In addition to the above; **EPC must provide an update to the Office of the Regulator by January 2022 with regards to the following;**

- a. **Update on Technical work as per last report of December 2021**
- b. **EPC resolutions to the concerns raised by the public through complaints.**

Lematua Gisa Fuatai Purcell  
**REGULATOR**

**Dated: 2<sup>nd</sup> December 2021** (also the Effective Date of the Order)