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PUBLIC NOTICE

SURVEY ON ELECTRICITY TARIFFS FOR CHURCH MINISTERS

The Office of the Regulator is conducting a survey to gather invaluable insights on the electricity tariffs affecting church ministers and their congregations. Our office has received several complaints from the church ministers regarding higher tariffs imposed on them without consultation or awareness by the Electric Power Corporation particularly consumers who are paying their own electricity bills for cash power meters that are separate from meters of the church/temples and congregation halls. The purpose of this survey is to assess the impact of current electricity rates on the Faifeau residential homes and explore potential avenues for advocacy or support in determining a fair and affordable electricity rate.

Our office has managed to gather information during the survey which started in October 2024 from church ministers in Upolu and Savaii. This has helped our office in determining fair tariffs to impose on church ministers residential houses with cash power meter installed on their residential church homes. The survey is still ongoing and we urge the support of all church ministers in Upolu, Savaii, Apolima-Tai and Manono-Tai to participate in completing this survey.

The survey form will be available on our office OOTR website www.regulator.gov.ws and will only take approximately ten (10) minutes to complete. All responses will be confidential and will be used solely for the purpose of this study. The findings will be shared with the EPC to address concerns related to electricity tariffs.

We encourage all church ministers to inform our office as your support is crucial in helping us understand the challenges faced and ensuring that the concerns of churches are heard and addressed.

Please submit your responses by Friday, **16th March 2025.** For more information or inquiries please contact Temukisa Tuilaepa-Toomata on phone number 30282 or email temukisa.tuilaepa@regulator.gov.ws.

Ma le fa'aaloalo tele

Faafetai,

Gisa Lematua Tagaloa-a-taoa Fuatai Purcell

REGULATOR