



ORDER OF THE REGULATOR NO.2020/E75

**Electric Power Corporation ("EPC") to Cease roll out of Smart Meter ("Project"),
Production of Documents and Information**

Pursuant to the Electricity Act 2010 ("Act"), the Regulator is empowered to regulate the electricity sector and to issue orders, respectively in the course of implementing statutory duties under the Act.

1. EPC Project

It is clear in our letter of 29 June 2020 that 'EPC is to cease any further Roll-out of the Smart meter project as you address the issues raised by the Public'.

Follow up meetings on the same matter and a series of correspondences via email were of the understanding that the Project is ceased from any further roll out until the issues are resolved.

However, EPC in its Public Notice as of 20 October 2020 have requested the public for those who have old cash power meters to report to office for changing their meters by 5 November 2020.

EPC is ordered to immediately cease and desist roll out and continuation of the Project until all regulatory measures are met and approval is given by the Regulator.

2. EPC Production of Documents and Information

In addition to the order above; **EPC must provide an update to the Office of the Regulator by 6 November 2020 with regards to the following;**

- a. **Update on Communication Network interference as per last report of August 2020**
- b. **EPC resolutions to the concerns raised by the public through OOTR Consumer Survey.**

Failure to resolve these issues will resolve in the Regulator making a decision on the way forward of the project.

Fesolai Cecily Faasau-Iakopo
ACTING REGULATOR

Dated **26 October 2020** (also the Effective Date of the Order)