



ORDER OF THE REGULATOR NO. 2025/T01

APPROVAL OF RETAIL TARIFFS FOR MOBILE SERVICES PROVIDED BY DIGICEL SAMOA LIMITED

WHEREAS:

The Office of the Regulator on 30th October 2025 received newly proposed retail tariffs from Digicel Samoa Limited (Digicel) for its **telecommunication services**, which were submitted for the Regulator's review and approval.

In compliance with section 8(1)(r) of the Telecommunications Act 2005 (the Act), the Regulator revoked the Order of the Regulator No. 2024/T03 and replaced it with the Order of the Regulator No. 2025/T01.

The approval of these new retail tariffs by the Regulator takes into account the following considerations:

- 1) Digicel's submissions and further information provided;
- 2) The objectives of the Act;
- 3) Provisions of the Act regarding tariffs, in particular, section 40(3)

The Regulator under section 40(5) of the Act makes the following Orders concerning new tariff approval:

Orders

- i. The tariffs specified in *Schedule 1* to this Order shall be the approved retailed tariffs specified for this Order.
- ii. The approved retailed tariffs specified in *Schedule 1* to this Order shall be applicable and available to the market for 12 months;
- iii. New retail tariff filing shall be 21 working days before the 12 months is ended;

VAGST

All retail tariffs included in *Schedule 1* are in Samoan Tala and are inclusive of VAGST.

Peak Period

For this Order, Peak periods will be between 8:00 am and 7:59 pm on weekdays. The off-peak period would be between 8:00 pm and 7:59 am on weekdays and weekends.

Billing concerning Voice Calls

The rates are expressed per minute and for billing purposes, they are applied and charged based on increments of up to six (6) seconds, unless the context indicates otherwise.

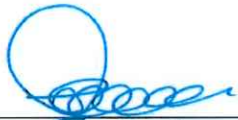
Duration of the Order

The Order will expire on the earlier of:

- 1) The Regulator revoking this Order; or
- 2) The making of a new Order by the Regulator for services provided by Digicel in a market in which it has been declared dominant.

This Order becomes effective on the **19th December 2025**

Date of Order: 3rd December 2025



Lematua Gisa Tagaloataoa Fuatai Purcell
Regulator

Attach: *Schedule 1 – Approved Tariffs for Digicel services in the retail market for National, International, SMS and Data from both fixed and mobile services.*

Schedule 1

Tariffs for Digicel services in the retail market for National, International, SMS and Data from both fixed and mobile services.

1) PREPAID PLANS & BUNDLES

I. Prime Bundles

Prime Cheehoo Bundles									
Plan Name	Price	Validity (Day)	Onnet Voice	Onnet SMS	Voice (Int/Offnet)	Data (any use)	DTV App (GB)	Mobile Gaming - Clash of Clans (GB)	Total GB
Prime Cheehoo \$3	3	1	30	30	na	1	1	1	3
Prime Cheehoo \$5	5	1	50	50	na	2	1	1	4
Prime Cheehoo \$6	6	1	60	60	na	3	1	1	5
Prime Cheehoo \$7	7	3	70	70	na	3	2	2	7
Prime Cheehoo \$11	11	5	110	110	15	4	3	3	10
Prime Cheehoo \$13	13	7	Unlimited	Unlimited	30	8	4	4	16
Prime Cheehoo \$15	15	7	Unlimited	Unlimited	60	12	4	4	20
Prime Cheehoo \$18	18	7	Unlimited	Unlimited	60	20	4	4	28
Prime Cheehoo \$21	21	7	Unlimited	Unlimited	100	25	5	5	35
Prime Cheehoo \$25	25	7	Unlimited	Unlimited	120	30	5	5	40
Prime Cheehoo \$35	35	14	Unlimited	Unlimited	120	45	5	5	55
Prime Cheehoo \$60	60	28	Unlimited	Unlimited	150	70	10	10	90
Prime Cheehoo \$80	80	28	Unlimited	Unlimited	200	100	10	10	120
Prime Cheehoo \$149	149	28	Unlimited	Unlimited	300	300	10	10	320

- *New Prime \$18 Plan and \$35 Plan;*

II. Seki Data Bundles

Seki Data Bundle			
Plan Name	Charge	Validity (Day)	Data (any use) - GB
Seki Data \$3	\$3	1	1
Seki Data \$5	\$5	2	2
Seki Data \$7	\$7	3	3
Seki Data \$11	\$11	5	5
Seki Data \$21	\$21	7	15
Seki Data \$60	\$60	28	60

III. Big on Data Plans

Big On Data			
Plan Name	Charge	Validity (Day)	Data (any use) - GB
Big On 5G_8GB	\$6	1	8
Big On 5G_15GB	\$11	3	15
Big On 5G_25GB	\$18	5	25
Big On 5G_40GB	\$25	7	40
Big On 5G_100GB	\$60	14	100
Big On 5G_200GB	\$100	28	200

IV. Unlimited Data Plans

Unlimited Data Bundles			
Plan Name	Charge	Data	Validity (Hours)
Unlimited Data \$1	\$1	Unlimited	1
Unlimited Data \$2	\$2	Unlimited	2

V. Voice & SMS bundles

Voice & SMS Plans: Digicel to Digicel				
Plan Name	Price	Onnet Voice	Onnet SMS	Validity
1 Hr_Unlimited Calls & Text	\$1	Unlimited	Unlimited	1 Hour
Daily_Unlimited Calls & Texts	\$2	Unlimited	Unlimited	1 Day
Weekly_Unlimited Calls & Texts	\$10	Unlimited	Unlimited	7 Days

VI. DTV Premium Bundles

DTV App: Premium Bundles			
Plan Name	Price	Data (GB)	Validity (Days)
Premium DTV Daily	\$3	1	1
Premium DTV Weekend	\$10	5	5
Premium DTV Fortnight	\$25	15	15
Premium DTV Monthly	\$50	30	30

- The data allowance allocated can only be used for the DTV App.
- DTV App includes 27 channels with 21 Premium
- 6 Channels are free to watch and does not required a plan (TV1, TV3, TV5, ABC, Mai TV and Aljazeera) (2 Radio Stations ABC Australia and Laufou))

VII. Maota Plans (Home Internet)

Maota Plans: Home Internet			
Plan Name	Price	Validity (Days)	Data Any Use(GB)
Maota \$15	15	7	15
Maota \$25	25	14	30
Maota \$50	50	14	60
Maota \$80	80	28	100
Maota \$100	100	28	200
Maota \$129	129	28	500
Maota \$200	200	28	1 TB

- A 4G/LTE Router is available for \$99 and a 5G Router for \$199 on a promotional basis with a sign up to \$129 or more plan.
- 5G Router and MiFi would be available at normal retail price for outright ownership.
- Devices remain property of Digicel for the duration of contract term and would be claimed back if contract is defaulted.
- Sign up for a minimum term of 12 months.

VIII. New Home Plans

Home Super and Premium Bundle (Promotional)				
Home Super Bundle	Digicel TV DTH (1)	Prepaid Mobile Sim (1)	Home Router (1)	Validity
\$299	26 Premium Channels	UL Digicel Calls	1 TB of Data	30 Days
		UL Digicel SMS		
		Intl-Offnet 200 Mins		
		200GB Anyuse data		
		DTV Premium App Access		

Home Premium Bundle	Digicel TV DTH (1)	Prepaid Mobile Sim (1)	Prepaid Mobile Sim (1)	Prepaid Mobile Sim (1)	Home Router (1)	Validity
\$499	26 Premium Channels	UL Digicel Calls	UL Digicel Calls	UL Digicel Calls	2 TB of Data	30 Days
		UL Digicel SMS	UL Digicel SMS	UL Digicel SMS		
		Intl-Offnet 300 Mins	Intl-Offnet 200 Mins	Intl-Offnet 100 Mins		
		300GB Anyuse data	200GB Anyuse data	100GB Anyuse data		
		DTV Premium App Access	DTV Premium App Access	DTV Premium App Access		

- Above plans will be available on Prepaid & Postpaid.
- One-month deposit equal to the plan amount or advance will be required in addition to the plan price of \$299 or \$499.
- Includes free 5G router and Digicel TV installation at premises on a promotional basis.
- The charge or bill will be applied to the parent or master account which is Digicel TV.
- Home Super includes 1 mobile SIM + 1 router SIM while Home Premium includes 1 mobile SIM + 1 router SIM. Bundles are awarded to each individual SIM or device.
- Multiple devices can be accessed via WiFi from the router.
- This offer is for residential or home or personal entertainment use only (i.e., it is not for use in relation to or arising out of business or commerce or community events involving high number of audiences).
- Upon expiry of your 30-day validity or bundle depletion, customer needs to make a payment of plan amount to the parent or Digicel TV account for the award of bundles again.
- Standard Prepaid or Home Internet plans or Postpaid plans will be available as add-on options to individual accounts.
- Home Super & Home Premium bundles do not rollover i.e., if you have not fully used your Home Super 1TB data by the end of 30 days or when it expires, the remaining data will not rollover.
- Digicel calls and SMS is unlimited and included with mobile SIMs.
- Bundled minutes include local and international destinations to Top 15 countries only in Mystery Paid Prime bundles.
- Digicel TV (DTH) relates with satellite TV with 26 Premium Channels and is different from the DTV App.

- DTV Premium App Access allows mobile users to watch up to 27 channels including radio channels.
- Minimum term of 12 months from date of creation with 12 monthly plan renewals.
- Customer can also purchase a 5G Router and MiFi at full retail price for transfer of full ownership at \$559 for 5G Router/MiFi and \$399 for 4G Router/MiFi and \$499 for TV equipment with dish kit and set-top box.
- Fair usage policy will apply to control misuse or abuse.
- Plan will extend every 90 days unless written notice to OOTR on closure of promotion.
- Digicel reserves the right to withdraw product from the market with 30 days' notice to customer for abuse and misuse of the product.
- Full terms and conditions will be available on website.

IX. Home Shared

Home Shared Bundle	No of Users Sharing	Voice	SMS	Any Use Data	DTV App Access	Validity
\$399	3 Mobile Sim + 1 Router Sim	UL Digicel Calls Intl-Offnet 1000 Mins	UL Digicel SMS Intl-Offnet 1000 SMS	2 TB	Premium Access 27 Channels	30 Days

- Above plans will be available on Postpaid only.
- The charge will be applied to the master or parent account.
- One-month deposit equal to plan amount or advance will be required in addition to the plan price.
- Includes free 5G router and Digicel TV installation at premises on promotional basis.
- This offer is for residential or home or personal entertainment use only (i.e., it is not for use in relation to or arising out of business or commerce or community events involving high number of audience).
- Upon expiry of your 30-day validity or depletion of the bundles, you must opt in again to renew your plan and continue your use.
- Home Shared bundles do not rollover i.e., if you have not fully used your Home Super 2TB data by the end of 30 days or when it expires, the remaining data will be forfeited.
- Usage from Home Super and Home Unlimited bundle can be shared to 3 nominated Digicel Samoa mobile phone numbers and a router SIM.
- These would be restricted for a period of 12 months and cannot be changed or transferred.
- Digicel calls and SMS is unlimited and included with Home Shared plans.
- Bundled minutes include local off-net and international destinations to Top 15 countries only, similar to Prepaid Prime bundles.
- DTV Premium App Access allows mobile users to watch up to 27 channels including radio channels.
- Minimum term of 12 months from date of creation with 12 monthly plan renewals.
- Plan will extend every 90 days unless written notice to OOTR on closure of promotion or withdrawal from market.
- Digicel reserves the right to withdraw product from the market with 30 days' notice to customer for abuse and misuse of the product.
- Fair usage policy applies.
- Full terms and conditions will be available on the website.

X. Diaspora Online bundles

Diaspora Online Bundle's							
Plan Name	Charge	Voice Mins (Onnet)	SMS (Onnet)	Voice (Int'l & Offnet)	SMS (Int'l & Offnet)	Data (Any Use)	Validity
Diaspora Data 14 Days	\$50	n.a	n.a	n.a	n.a	50 GB	14 Days
Diaspora Data 28 Days	\$100	n.a	n.a	n.a	n.a	100 GB	28 Days
Diaspora Mix Plan 14 Days	\$50	Unlimited	Unlimited	100	100	40 GB	14 Days
Diaspora Mix Plan 28 Days	\$100	Unlimited	Unlimited	200	200	80 GB	28 Days

- Available online on our website via Visa credit/debit card only

XI. Prime Sim Offer: New Customers

Prime Sim: Free Bundle (One - time only)					
Sim Purchase	Charged to Credit	Normal Data	Voice	SMS	Validity
Free	\$5	5GB	Unlimited	Unlimited	Data - 7 Days Voice & SMS - 7 Days
Special Prime Sim Bundle: 3 Months					
Price	Any Use Data	Apps Data	Voice	SMS	Validity
\$10	7GB	3GB	100	100	7 Days

- The cost of the sim to Consumers is Free however \$5 Top Up is required at the point of sale for the award of a one-time free bundle as per the table above
- Special Prime sim bundle is available to new customers only for 3 months

XII. Handset Offer

Handset Offer			
Smartphone purchase	Top Up Required	Any use Data	Validity
Any 4G/5G Device	\$20 or more	50GB Data	28 Days

- Free data is available on all 4G/5G and Smartphone device purchases.
- A minimum of \$20 or more Top Up is required to avail 50GB data one time for 28 Days.

XIII. Student Sim

Student Sim Bundle							
Offer Name	Charge	Voice (Onnet)	SMS (Onnet)	Data (Any Use)	DTV App Data	Mobile Gaming Clash of Clans	Validity
Uso \$15	15	UNL	UNL	20 GB	5GB	5GB	7 days

Student Sim Top Up Offer				
Offer Name	Top Up	Night Data (12am - 6am)	Student Academic URL Access	Validity
Top Up Offer	\$5 or more	30GB One time every month	100GB Data one time every month	Night Data 30 Days Student URL Access Data - 30 Days

- Purchase of student sim requires a valid student sim ID and active registration to university or school;
- \$5 or more Top Up is required to trigger Free bundles every month;
- 30GB Night data and 100GB for Students' academic websites is awarded once only every month;
- The list of student academic URLs (educational websites) to be consumed from the Free 100GB every month will be made available on the Digicel website
- The Student sim offer is valid for 1 year and reviewed annually.

XIV. Visitor Sim

Tourist Sim Plans Offer							
Plan Name	Charge	Voice (Onnet)	SMS (Onnet)	Voice Int'l & Offnet	SMS (Int'l & Offnet)	Data GB (Any Use)	Validity
Afiomai \$15	\$15	na	na	na	na	10	7 Days
Teuila \$25	\$25	na	na	na	na	15	14 Days
Manaia \$30	\$30	Unlimited	Unlimited	50	50	20	7 Days
Lalelei \$50	\$50	Unlimited	Unlimited	100	100	40	14 Days
Faafetai \$100	\$100	Unlimited	Unlimited	200	200	80	28 Days

Visitor Sim Activation Offer							
Plan Name	Charge	Voice Mins (Onnet)	SMS (Onnet)	Voice Int'l & Offnet	SMS (Int'l & Offnet)	Data GB (Any Use)	Validity
Talofa Plan	\$5	Unlimited	Unlimited	30	30	1	1 Day

- Talofa Plan is Free. However, \$10 tala or more topup is required at the point of sale;
- Visitor sim is only available to international passport holders who are non-Samoan residents. Identification is required prior to sale

XV. Roaming Bundles

Prepaid Roaming Bundles & Rates				
Countries	No. Countries	Region	Data Plan	Mixed Plan
Australia, New Zealand & Digicel Pacific (Fiji, PNG, Tonga, Vanuatu Nauru).	7	Pacific	\$20 for 5GB for 7days	\$49 for 60 Mins & 10GB for 30 days
UK, Spain, Germany, Italy, France, Ireland.	6	Europe	\$20 for 1G for 7 days	\$49 for 60 Mins & 10GB for 30 days
India, China, Hong Kong, Singapore, Malaysia, Thailand, Korea, Japan & Indonesia	9	Asia	\$20 for 1GB for 7days	\$49 for 60 Mins & 2GB for 30 days
USA Inc Hawaii, Alaska, Canada.	4	America	\$20 for 5G for 7 days	\$49 for 60 Mins & 10GB for 30 days

- More details including Frequently Asked Questions ("FAQ") and Terms & Conditions for products and services in the above tables will be made available on Digicel's website.

XVI. Out of Bundle Rates

No	Service Type	Out of Bundle Rate	Rate	Unit
1	Voice	On-net Mobile	0.59	6 seconds
		Off-net Mobile	0.59	
		On-net Digifixed	0.59	
		Off-net Fixed	0.59	
		Directory Calls	0.50	Per Call
2	International Voice	International Band 1a	0.59	6 seconds
		American Samoa		
		International Band 1b	0.79	
		Australia, New Zealand, Fiji, Tonga, Vanuatu, Nauru, PNG, USA, China		
		International Band 2	0.99	
		Switzerland, Denmark, Sweden, Norway, Indonesia, Sri Lanka, Myanmar, Luxermbourg, Finlan, Liechtenstein, Brunei, Laos, Bangladesh, Maldives, Nepal, Greece, Pakistan, Singapore, South Korea, Malaysia, India, Thailand, Phillipines, Belgium, France, Ireland, Italy, Germany, Japan, Hong Kong		
		International Band 3		
		United Kingdom, Rest of the Pacific not including those in group 4	1.99	
		International Band 4	4.99	
		Wallis & Futuna, Seychelles, East Timor, Democratic Republic of the Congo, Cape Verde Latvia, Niue, Solomon Islands, Toeklau, Nortfolk Islands, Tunisia, Cuba		
		International Band 5		
		Inmarsat/Iridium Satellite Calls	20.90	
3	SMS	On-net	0.20	Per SMS
		Off-net local Mobile/fixed	0.20	
		International SMS	0.20	
4	Data	Out of Bundle Browsing	0.02	Per MB

- The out of bundle rates are applicable to Classic Flex, Student Sim and Visitor Sim
- 100% of credit would be rebated to customers based on complaints.
- The rates are VAGST inclusive and are charged as per the table above.
- Out of bundle, charge, charge for data does not apply unless the customer has opted in Yes to Shortcode 144.
- Service opened for both operators in Samoa and is open across the Pacific operators.

Roaming Out of Bundle Rates

Roaming Out of Bundle Rates								
Group	Countries	Call Back Home	Call within Roaming country	Received a call	Call rest of the world	Data MB	SMS	Satellite calls
Group 1	New Zealand, Australia, Canada,	\$ 0.99	\$ 0.99	\$ 0.99	\$ 5.99	\$ 0.99	\$ 0.40	\$ 25.00
Group 2	UK, Spain, Germany, Italy, France,	\$ 2.99	\$ 2.99	\$ 2.99	\$ 5.99	\$ 2.99	\$ 0.40	\$ 25.00
Group 3	Rest of the	\$ 5.99	\$ 5.99	\$ 5.99	\$ 5.99	\$ 5.99	\$ 0.40	\$ 25.00
Group 4	Satellite	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 0.40	\$ 25.00

- More details including frequently asked questions and Terms & Conditions for products and services in the above table will be made available on the Digicel website.

PREPAID PLANS TERMS AND CONDITIONS

1. Prepaid bundles can be purchased from the My Digicel App or USSD *123#;
2. Data rollover is not applicable on the above plans on auto-renewal or multiple options prior to plan expiry;
3. Data usage notification is available on 75%, and 90% of plan consumption;
4. Digicel On Worries off apply therefore customers will not be charged out of bundle data unless they have opted in Yes to short code 144;
5. The bundle with the lowest expiry is consumed first if multiple bundles with different expiry are opted in customer;
6. An SMS confirmation message will be sent to customers once the bundle is opted in;
7. International calls are allowed in most plans however this is limited to the Top 15 destinations which include; Digicel Fiji, Digicel Tonga, Digicel PNG, Digicel Vanuatu, Digicel Nauru, Australia, NZ, China, USA inc Hawaii /Alaska, Canada, Singapore, Japan, Hongkong, American Samoa and UK.
8. Prepaid data plans are provided over an open, shared, or contention network with no guaranteed speeds, and while LTE or 4G speeds can reach up to 100-150 Mbps on average, 5G speeds may reach 300-400 Mbps on average, with speeds fluctuating depending on factors such as network congestion, location, and device capabilities.
9. More information on terms and conditions will be made available on the Digicel website.

2) POSTPAID PLANS & BUNDLES

I. Smart Prime Plans

Smart Prime					
Plan Name	Monthly Fee (GST Inclusive)	Mins	SMS	Data (GB)	DTV App Access
Smart Prime 49	\$49	300	300	30	Basic + 15GB
Smart Prime 69	\$69	500	500	50	Basic + 15GB
Smart Prime 99	\$99	700	700	70	Premium + 30GB
Smart Prime 119	\$119	800	800	80	Premium + 30GB
Smart Prime 139	\$139	1000	1000	100	Premium + 30GB
Smart Prime 179	\$179	1300	1300	130	Premium + 30GB
Smart Prime 219	\$219	1600	1600	160	Premium + 50GB
Smart Prime 249	\$249	2000	2000	200	Premium + 50GB
Smart Prime 299	\$299	2500	2500	250	Premium + 50GB
Smart Prime 349	\$349	3000	3000	300	Premium + 50GB
Smart Prime 399	\$399	3500	3500	350	Premium + 50GB
Smart Prime 499	\$499	5000	5000	500	Premium + 50GB
Smart Prime 699	\$699	7000	7000	700	Premium + 50GB

- App Data includes usage of the DTV App with Basic or Premium Access
- Sign up to a Postpaid contract is required
- Minimum term of 12 -24 months

II. My Sim Plans

My Sim Plans							
My Sim Plans	Monthly Charge	Digicel Calls	Digicel SMS	Bundled Mins	Bundled SMS	Bundled Data	DTV App Access
mySIM69	\$69	UL	UL	300	300	60	Basic + 15GB
mySIM99	\$99	UL	UL	500	500	100	Premium + 30GB
mySIM149	\$149	UL	UL	800	800	150	Premium + 30GB
mySIM199	\$199	UL	UL	1000	1000	200	Premium + 30GB
mySIM249	\$249	UL	UL	1200	1200	250	Premium + 30GB

III. Smart Capped Plans

Smart Capped Plans					
Plan Name	Monthly Charge	Mins	SMS	Data (GB)	DTV App Access
Smart Capped 60	\$60	400	400	40	Basic + 15GB
Smart Capped 100	\$100	600	600	60	Premium + 30GB
Smart Capped 200	\$200	1200	1200	120	Premium + 30GB

- Minutes and SMS only apply to local on-net and off-net Voice and SMS

IV. Freedom Plans

Freedom Plans				
Plan Name	Monthly	Mins	SMS	Data
Freedom 60	\$60	300	300	3GB Email

- Monthly Charge for all above Post-paid plans in GST Inclusive.
- Minutes only apply to local on-net, offnet and fixed call.

V. Data Add on Plans

Data Addon Plans			
Plan Name	Charge	Data (GB)	Validity (Days)
PO TopUp 20GB	\$20	20	30
PO TopUp 40GB	\$40	40	30
PO TopUp 60GB	\$60	60	30
PO TopUp 80GB	\$80	80	30
PO TopUp 100GB	\$100	100	30

- Monthly charge is GST inclusive

VI. Local voice and SMS Addon Plans

Postpaid Local Voice & SMS Addon Plans				
Plan Name	Monthly Charge	Voice	SMS	Validity
Local Voice & SMS Addon 20	\$20	200	200	30 Days
Local Voice & SMS Addon 40	\$40	400	400	30 Days
Local Voice & SMS Addon 60	\$60	600	600	30 Days

- Monthly charge is GST inclusive

VII. Post-paid International Add-on Plans

Postpaid International Voice Addon Plans			
Plan Name	Monthly Charge	Voice	Validity
International Voice Addon 20	\$20	100	30 Days
International Voice Addon 40	\$40	200	30 Days
International Voice Addon 60	\$60	300	30 Days

- The monthly charge is GST-inclusive

VIII. Big Data Plans

Big Data Plans			
Plan Name	Monthly Charge	Data (GB)	Validity
Big Data \$99	\$99	125GB	30 Days
Big Data \$149	\$149	200GB	30 Days
Big Data \$199	\$199	250GB	30 Days
Big Data \$249	\$249	350GB	30 Days
Big Data \$349	\$349	500GB	30 Days

- The monthly charge is GST-inclusive
- Includes Free LTE or 5G Router with a sign-up on off-contract

IX. Post-paid LTE & Fixed Wireless Access (FWA)

Postpaid LTE & Shared Plans			
Plan Name	Monthly Charge	Data	Validity
Go Biz 499	\$499	750GB	30 Days
Go Biz 699	\$699	1TB	30 Days
Go Biz 899	\$899	1.25TB	30 Days
Go Biz 1199	\$1199	1.75TB	30 Days
Go Biz 1799	\$1799	2.5TB	30 Days

- The monthly charge is GST-inclusive
- Also available with dedicated Internet FWA.
- Installation fees may vary depending on location.
- Charges apply for fixed wireless equipment which is a one-off payment.

X. Fibre: FTTx (Home, Premises, Business)

FTTx (Home, Premises, Business)					
Plan Name	Monthly Charge	Data	Installation Fees	Download Speed	Upload Speed
Standard 10	\$1,799	UL	\$999	10Mbps	5Mbps
Prime 15	\$2,499		\$999	15Mbps	10Mbps
Elite 25	\$3,999		\$1,499	25Mbps	15Mbps
Super 40	\$5,999		\$1,499	40Mbps	20Mbps
Essential 50	\$6,499		\$1,499	50Mbps	25Mbps
Pulse 75	\$9,499		\$1,499	75Mbps	40Mbps
Premium 100	\$11,999		\$1,499	100Mbps	50Mbps
Unlimited 200	\$19,999		\$1,499	200Mbps	100Mbps

- Fibre installation cost is location-dependent and may vary
- Fibre access may not be available at all locations and is mainly deployed around Apia.
- Sign-up to a contract is required. Minimum term 24 months.
- Customers are recommended to seek more information from the Digicel corporate team before signing up.

XI. SME Office Package

SME Office Package					
Plan Name	Price	Mobile	Router	Digi Fix	Total
Minutes	\$299	500		500	1000
Data (GB)		100	250		350
sms		500		500	1000

- A shared bundle with Mobile, Router and Digi Fix.
- Sign-up is required with a minimum term of 12-24 months.
- Include a 5G Mobile device, A Router (LTE/5G) and a Digi Fixed phone.
- Bundles minutes include local and Top 15 International.

XII. Roaming Bundles

Postpaid Roaming Bundles & Rates				
Countries	No. Countries	Region	Data Plan	Mixed Plan
Australia, New Zealand & Digicel Pacific (Fiji, PNG, Tonga, Vanuatu Nauru).	7	Pacific	\$99 for 20GB for 7days	\$149 for 100 Mins + 30GB for 30 days
USA Inc Hawaii, Alaska, Canada.	4	America	\$99 for 20GB for 7days	\$149 for 100 Mins + 30GB for 30 days
UK, Spain, Germany, Italy, France, Ireland.	6	Europe	\$99 for 5GB for 7days	\$149 for 100 Mins + 10GB for 30 days
India, China, Hong Kong, Singapore, Malaysia, Thailand, Korea, Japan & Indonesia	9	Asia	\$99 for 5GB for 7days	\$149 for 100 Mins + 10GB for 30 days

I. Digi Fixed & HPBX Bundles

Business/HPBX Digifixed Plans			
Plan Name	Monthly Fee GST Inclusive	Voice	Validity
Digifixed 500min Bundle	\$75	500	30 Days
Digifixed 1,000min Bundle	\$149	1,000	30 Days
Digifixed 2,000min Bundle	\$270	2,000	30 Days
Digifixed 3,000min Bundle	\$400	3,000	30 Days
HPBX 5,000min Bundle	\$2,000	5,000	30 Days
HPBX 10,000min Bundle	\$2,500	10,000	30 Days
HPBX 15,000min Bundle	\$3,500	15,000	30 Days

II. Out of Bundle Rates

Out of Bundle Rates								
Out of Bundle Rates	GST Inclusive				GST Exclusive			
	Peak (8am - 8pm)	Off-Peak (8pm - 8am)	Weekend	Billing	Peak (8am - 8pm)	Off-Peak (8pm - 8am)	Weekend	Billing
Voice								
Digicel to Digicel	0.33	0.33	0.33	6 Seconds	0.29	0.29	0.29	6 Seconds
Digicel to Other Mobile network	0.33	0.33	0.33	6 Seconds	0.29	0.29	0.29	6 Seconds
Digicel to Fixed Line's	0.33	0.33	0.33	6 Seconds	0.29	0.29	0.29	6 Seconds
SMS								
Digicel to Digicel	0.20	0.20	0.20	na	0.17	0.17	0.17	na
Digicel to other Mobile network	0.20	0.20	0.20	na	0.17	0.17	0.17	na
Data								
Out of Bundle	0.02	0.02	0.02	na	0.01	0.01	0.01	na
International								
International Band 1a								
American Samoa	0.59	0.59	0.59	6 Seconds	0.51	0.51	0.51	6 Seconds
International Band 1b								
Australia, New Zealand, Fiji, Tonga, Vanuatu, Nauru, PNG, USA, China	0.79	0.79	0.79	6 Seconds	0.69	0.69	0.69	6 Seconds
International Band 2								
Switzerland, Denmark, Sweden, Norway, Indonesia, Sri Lanka, Myanmar, Luxembourg, Finland, Liechtenstein, Brunei, Laos, Bangladesh, Maldives, Nepal, Greece, Pakistan, Singapore, South Korea, Malaysia, India, Thailand, Philippines, Belgium, France, Ireland, Italy, Germany, Japan, Hong Kong	0.99	0.99	0.99	6 Seconds	0.86	0.86	0.86	6 Seconds
International Band 3								
United Kingdom, Rest of the Pacific and the World not including those in Group 4	1.99	1.99	1.99	6 Seconds	1.73	1.73	1.73	6 Seconds
International Band 4								
Wallis & Futuna, Seychelles, East Timor, Democratic Republic of the Congo, Cape Verde, Latvia, Niue, Solomon Islands, Tokelau, Norfolk Islands, Tunisia, Cuba, Tuvalu, Cook Islands, Niue, Kiribati, Falkland Islands	4.49	4.49	4.49	6 Seconds	3.90	3.90	3.90	6 Seconds
Iridium Satellite	20.91	20.91	20.91	6 Seconds	18.18	18.18	18.18	6 Seconds
International SMS	0.20	0.20	0.20	na	0.17	0.17	0.17	na

- The out-of-bundle rates are applicable once customers have run out of their monthly plan or bundle;
- The credit limit is required to use out-of-bundle or pay-as-you-go rates;
- The post-paid rate applies to all Postpaid plans excluding Digi Fixed.

Roaming Out of Bundle Rates

Roaming Out of Bundle Rates								
Group	No. Countries	Call Back Home	Call within Roaming country	Received a call	Call Rest of the World	Data MB	SMS	Satellite calls
Group 1	New Zealand, Australia, Canada, USA/Alaska/Hawaii & Digicel Pacific (Fiji, PNG, Tonga, Vanuatu Nauru).	\$0.86	\$0.86	\$0.86	\$5.21	\$0.86	\$0.35	\$21.74
Group 2	UK, Spain, Germany, Italy, France, Ireland, India, China, Hong Kong, Singapore, Malaysia, Thailand, Korea & Japan	\$2.6	\$2.6	\$2.6	\$5.21	\$2.6	\$0.35	\$21.74
Group 3	Rest of the World	\$5.21	\$5.21	\$5.21	\$5.21	\$5.21	\$0.35	\$21.74
Group 4	Satellite	\$21.74	\$21.74	\$21.74	\$21.74	\$21.74	\$0.35	\$21.74

Digi Fixed Out of Bundle Rates

Digi Fixed Fixed Rates (National)			
Call Type	6 second Billing		
	Peak (8am - 8pm)	Off-peak (8pm - 8am)	Weekend
Digifix to Digicel Calls	0.18	0.18	0.18
Digifix to other network Calls	0.18	0.18	0.18
Digifix to Digifix Calls	0.10	0.10	0.10
Digifix to other fixed network calls	0.10	0.10	0.10
Digifix to Digicel Text messages	0.18	0.18	0.18
Digifix to other local networks Texts messages	0.18	0.18	0.18
Digi Fixed Fixed Rates (International)			
International Countries	6 second Billing		
	Peak (8am - 8pm)	Off-peak (8pm - 8am)	Weekend
Group 1a	0.59	0.59	0.59
Group 1b	0.79	0.79	0.79
Group 2	0.99	0.99	0.99
Group 3	1.99	1.99	1.99
Group 4	4.49	4.49	4.49

- Out-of-bundle rates apply once minutes bundles get depleted;
- International destinations as per band same as Post-paid;
- For information on terms and conditions of service are included as part of the contract.

POSTPAID TERMS AND CONDITIONS

1. Post-paid plans are offered on a contract of a minimum of 12 months to 36 months;
2. Credit check and capacity to make payment is assessed prior to signing up;
3. Early termination fees apply if customers default on the contractual agreement;
4. The devices such as handsets and routers that are offered Free upon sign-up remain the property of Digicel for the duration of the contract;
5. The credit limit will need to be signed up by the customer for the use of out-of-bundle calls;
6. Charges will apply for devices based on the plan signed up for loss, damage or early termination;
7. The billing for Post-paid is recurring on a monthly or 30-day basis;
8. Data, Voice, SMS & International Add-On options available once customers have run out of their bundle;
9. A deposit is required to sign up for a post-paid plan which is a minimum 1x monthly fee or rental amount;
10. Calls in bundles including local on-net, and off-net calls including fixed line;
11. International calls are allowed in most plans however this is limited to the Top 15 destinations which include; Digicel Fiji, Digicel Tonga, Digicel PNG, Digicel Vanuatu, Digicel Nauru, Australia, NZ, China, USA inc Hawaii /Alaska, Canada, Singapore, Japan, Hongkong, American Samoa and UK.
12. Data rollover is applicable for 1 month; however, the customer account needs to be in an active state;
13. For information on terms and conditions will be communicated upon sign-up and is part of contractual agreements.
14. Postpaid data plans operate on an open, shared, or contention network with no guaranteed speeds, and while LTE or 4G speeds can reach up to 100-150 Mbps on average, 5G speeds may reach 300-400 Mbps on average, all of which are subject to variation based on factors such as network congestion, location, and device capabilities.