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ORDER OF THE REGULATOR NO. 2018/T54

APPROVAL OF NEW RETAIL TARIFFS FOR SERVICES PROVIDED BY BLUESKY SAMOA LIMITED

WHEREAS:

On 14 August 2018 the Regulator issued Order 2018/T51 to amend the Schedule of tariffs (inclusive of an effective date arrangement for the implementation of such tariffs) specified in the Order of the Regulator No. 2017/T39.

On 10 October 2018, the Office of the Regulator received new tariffs for **SUPER DATA PLANS** for Bluesky Samoa Limited (Bluesky) prepaid and postpaid mobile services to be included in the tariffs schedule.

As a result, the Regulator has seen it fit to amend the Schedule of tariffs specified in the Order of the Regulator No. 2017/T39, Order No. 2018/T41, Order No. 2018/T45, Order No. 2018/T48, Order No. 2018/T49 and Order No. 2018/51 by issuing Order of the Regulator No. 2018/T54.

The Regulator is empowered under the Telecommunications Act 2005 ("Act") to regulate the telecommunications market and issue orders in the course of implementing statutory duties under the Act.

Effect of the Order

Save for the Schedule and the effective date arrangement for the implementation of such tariffs; all other regulatory instructions included in Order of the Regulator No. 2017/T39 shall remain the same.

Date of Order: Friday 12 October 2018.

Lefaoalii Unutoa Auelua Fonoti

REGULATOR



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Schedule 1:

Tariffs for Bluesky services in the retail fixed telephony service market for the provision of narrowband access

1.1 ADD ONS:

- 1.1.1 Caller ID Free of Charge
- 1.1.2 Call Forwarding Free of Charge

1.2 CALL BARRING:

1.2.1 Two tala point seven five sene (\$2.75) per month

1.3 RESTRICT CALLER ID:

1.3.1 Two tala point seven five sene (\$2.75) per month

1.4 PARTY CALLING:

1.4.1 Two tala point seven five sene (\$2.75) per month

Schedule 2:

<u>Tariffs for Bluesky services in the retail market for national calls</u> <u>originating from both fixed and mobile services</u>

2.1 PREPAID FIXED LINE TARIFFS

- **2.1.1 Ten sene** (\$0.10) per minute for calls at peak and off-peak periods including weekends for Bluesky fixed line calls to
 - (a) Local
 - (b) National-Savaii
 - (c) Bluesky Mobile
 - (d) Bluesky Homezone
- **2.1.2 Eighteen sene (\$0.18)** per minute for calls at peak and off-peak periods including weekends for Bluesky fixed line calls to
 - (a) Digicel Mobile
 - (b) DigiFixed
- **2.1.3** Fifty sene (\$0.50) per call to be billed at a rate per call irrespective of the duration of the call
- **2.1.4** Eighteen sene (\$0.18) per message for SMS at peak and off peak periods including weekends for Bluesky SMS to:
 - i. Bluesky mobile
 - ii. Other mobile network
- **2.1.5** Thirty two sene (\$0.32) for data per megabyte (MB) at peak and off peak periods including weekends.

(Launch & Effective date: 31st January 2018)

2.2 POSTPAID FIXED LINE TARIFFS

2.2.1 Postpaid Fixed line Plan 1

Monthly rental – Nineteen Tala (\$19.00)

- (a) Bundle minutes 120
- (b) Bundle SMS 120
- (c) Excess charges:
 - i. Local fixed line ten sene (\$0.10)
 - ii. National fixed line ten sene (\$0.10)
 - iii. Bluesky mobile ten sene (\$0.10)
 - iv. Bluesky homezone ten sene (\$0.10)
 - v. Other mobile network eighteen sene (\$0.18)
 - vi. Digifixed eighteen sene (\$0.18)
 - vii. SMS Point zero five sene (\$0.05)
 - viii. Directory calls Fifty sene (\$0.50), billed at a fixed rate per call.

(Proposed launch & effective date: 21 February or 21 March 2018)

2.2.2 Postpaid Fixed line Plan 2

Monthly rental – Forty Nine (\$49.00)

- (a) Bundle minutes 350
- (b) Bundle SMS 350
- (c) Excess Charges:
 - i. Local fixed line ten sene (\$0.10)
 - ii. National fixed line ten sene (\$0.10)
 - iii. Bluesky mobile ten sene (\$0.10)
 - iv. Bluesky homezone ten sene (\$0.10)
 - v. Other mobile network eighteen sene (\$0.18)
 - vi. Digifixed eighteen sene (\$0.18)
 - vii. SMS Point zero five sene (\$0.05)
 - viii. Directory calls Fifty sene (\$0.50), billed at a fixed rate per call.

(Proposed launch & effective date: 21 February or 21 March 2018)

2.3 POSTPAID FIXED LANDLINE TARIFFS

2.3.1 Postpaid Fixed Landline Plan 1

Monthly rental – Nineteen Tala (\$19.00)

- (a) Bundle minutes 120
- (b) Excess charges:
 - i. Local fixed line ten sene (\$0.10)
 - ii. National fixed line ten sene (\$0.10)
 - iii. Bluesky mobile ten sene (\$0.10)
 - iv. Bluesky homezone ten sene (\$0.10)
 - v. Other mobile network eighteen sene (\$0.18)
 - vi. Digifixed eighteen sene (\$0.18)
 - vii. SMS Point zero five sene (\$0.05)
 - viii. Directory calls Fifty sene (\$0.50), billed at a fixed rate per

2.3.2 Postpaid Fixed Landline Plan 2

Monthly rental – Forty Nine (\$49.00)

- (a) Bundle minutes 320
- (b) Excess Charges:
 - i. Local fixed line ten sene (\$0.10)
 - ii. National fixed line ten sene (\$0.10)
 - iii. Bluesky mobile ten sene (\$0.10)
 - iv. Bluesky homezone ten sene (\$0.10)
 - v. Other mobile network eighteen sene (\$0.18)
 - vi. Digifixed eighteen sene (\$0.18)
 - vii. SMS Point zero five sene (\$0.05)

viii. Directory calls – Fifty sene (\$0.50), billed at a fixed rate per call.

(Proposed launch & effective date: 15 February or 21 March 2018)

2.4 PREPAID MOBILE RETAIL TARIFFS 2.4.1 STANDARD PLAN:

- (a) **Thirty five sene** (\$0.35) per minute for calls at peak and off-peak periods including weekends for Bluesky mobile calls to:
 - i. Bluesky Mobile
 - ii. Bluesky Fixed line
- (b) Forty four sene (\$0.44) per minute for calls at peak and off peak periods including weekends for Bluesky mobile calls to:
 - i. Other Mobile and fixed network
- (c) **Twenty sene (\$0.20)** per message for SMS at peak and off peak periods including weekends for Bluesky SMS to:
 - iii. Bluesky mobile
 - iv. Other mobile network
- (d) **Fifty sene (\$0.50)** per call for Directory calls at peak and off peak periods including weekends.
- (e) Thirty three sene (\$0.33) for data per megabyte (MB) at peak and off peak periods including weekends.

(Launch & Effective date: 12 December 2017)

2.4.2 ALL DAY PLAN:

- (a) Forty sene (\$0.40) per minute for calls at peak and off-peak periods including weekends for Bluesky mobile calls to
 - i. Bluesky Mobile
 - ii. Bluesky Fixed line
- (b) Forty four sene (\$0.44) per minute for calls at peak and off-peak periods including weekends for Bluesky mobile calls to
 - i. Other Mobile and fixed network
- (c) Twenty sene (\$0.20) per message for SMS at peak and off peak periods including weekends for Bluesky SMS to other mobile network
- (d) Ten sene (\$0.10) per message for SMS at peak and off peak periods including weekends for Bluesky SMS to Bluesky

- (e) **Fifty sene (\$0.50)** per call for Directory calls at peak and off peak periods including weekends
- (f) Thirty three sene (\$0.33) for data per megabyte (MB) at peak and off peak periods including weekends.

(Launch & Effective date: 1st March 2018)

2.4.3 STUDENT PLAN

- (a) **Thirty five sene (\$0.35)** per minute for calls at peak periods for Bluesky mobile calls to:
 - i. Bluesky Mobile
 - ii. Bluesky Fixed line
 - iii. Other Mobile and fixed network
- (b) **Ten sene** (\$0.10) per minute for calls at off-peak periods and weekends for Bluesky mobile calls to:
 - i. Bluesky Mobile;
 - ii. Bluesky Fixed line
- (c) **Thirty five sene (\$0.35)** per minute for calls at off-peak periods and weekends for Bluesky mobile to calls to:
 - i. Other mobile and fixed network
- (d) Twenty sene (\$0.20) per message for SMS at peak periods for Bluesky SMS to Bluesky mobile and Other Mobile network
- (e) **Ten sene** (\$0.10) per message for SMS at off peak period and weekends for Bluesky SMS to Bluesky mobile
- (f) **Twenty sene (\$0.20)** per text message at off peak periods and weekend for Bluesky SMS to other mobile network.
- (g) **Fifty sene (\$0.50)** per call for Directory calls at peak and off peak periods including weekends.
- (h) **Thirty three sene (\$0.33)** for data per megabyte (MB) at peak and off peak periods including weekends.

(Proposed Launch & Effective date: 15th March 2018)

2.4.4 FAMILY PLAN

- (a) **Twenty two sene (\$0.22)** per minute for calls at peak and off peak periods for Bluesky mobile calls to:
 - i. Bluesky Mobile
 - ii. Bluesky Fixed line
- (b) **Forty four sene (\$0.44)** per minute for calls at peak and off-peak periods and for Bluesky mobile calls to:
 - iii. Other network
- (c) **Ten sene** (\$0.10) per message for SMS at peak and off peak period for Bluesky SMS to Bluesky mobile
- (d) **Twenty sene** (\$0.20) per text message at peak and off peak periods for Bluesky SMS to other mobile network.
- (e) Five sene (\$0.05) at peak and off peak period for call me back

(Launch & Effective date: 25 May 2018)

2.4.5 PREPAID MOBILE DATA PLANS

<u>Data Bundles</u>	Price	Regular MBs	Expiry	Casual MB	
\$2 Plan	\$2.00	50	24 hrs	0.33	
\$5 Plan	\$5.00	200	3 days	0.33	
\$10 Plan	\$10.00	520	7 days	0.33	
\$20 Plan	\$20.00	1500	7 days	0.33	
\$45 Plan	\$45.00	4000	14 days	0.33	
\$90 Plan	\$90.00	6500	14 days	0.33	
Night time Plan	\$2.99	2500	12am – 5:59am	0.33	
Night time Plus	\$4.99	6000	12am – 5:59am	0.33	

(Launch & Effective date: 12 December 2017)

2.4.6 PREPAID MOBILE DOUBLE DATA PLANS

Plan	Normal Bundle MB	Validity	Bonus Data MB	Validity
\$2 Plan	50	24 hrs	50	11:59pm
\$5 Plan	200	3 days	200	11:59pm
\$10 Plan	520	7 days	520	11:59pm
\$20 Plan	1500	7 days	1500	11:59pm

\$45 Plan	4000	14 days	4000	11:59pm
\$90 Plan	6500	14 days	6500	11:59pm

(Proposed Launch & Effective date: 1st April 2018)

2.4.7 PREPAID MOBILE YOU TUBE BUNDLES

Plan	Normal Bundle MB	YouTube Bundle	Validity	Casual MB
\$3	100MB	300MB	2 Days	\$0.33
\$6	400MB	600MB	3 Days	\$0.33
\$11	1GB	1GB	7 Days	\$0.33
\$1	1GB	1GB	1 Hour	\$0.33

(Proposed Launch & Effective Date: 1st April 2018)

2.4.8 PREPAID BROADBAND SERVICES RETAIL TARIFF

	3G 4G Falenet/Router/Dongle Plans							
Plan Name	MBs	Keyword	Validity	Casual Rate				
\$10	750	Data10	7 Days	\$0.32				
\$20	1700	Data20	7 Days	\$0.32				
\$30	2800	Data30	7 Days	\$0.32				
\$50	5200	Data50	14 Days	\$0.32				
\$80	8,500	Data80	30 Days	\$0.32				
\$120	12,800	Data120	30 Days	\$0.32				
\$150	16,000	Data150	30 Days	\$0.32				

(Launch & Effective date: 10 February 2018)

2.4.9 PREPAID FIXED LINE PLANS

Plan Name	Cost	Minutes	<u>SMS</u>	Validity
\$19	19	120	120	30 Days
\$49	49	350	350	30 Days
\$79	79	500	500	30 Days
\$149	149	1000	1000	30 Days
\$269	269	2000	2000	30 Days
\$399	399	3000	3000	30 Days

(Launch & Effective Date: 21 February 2018)

2.4.10 PREPAID ROLLOVER DATA

Plan	Normal Bundle MR	Normal Bundle Validity MB	
\$3	100MB	24 Hours	Validity 24 Hours
\$6	400MB	3 Days	3 Days
\$11	1040MB	7 Days	7 Days
\$25	3000MB	7 Days	7 Days
\$50	8000MB	14 Days	14 Days

(Launch & Effective Date: 15 August 2018)

2.5 POSTPAID MOBILE RETAIL TARIFFS

2.5.1 POSTPAID SKY PLANS

Plan	Price	Voice	<u>SMS</u>	MB	Casual	Casual
Name					Minute	<u>SMS</u>
Sky 50	\$50.00	300	300	150	\$0.33	\$0.20
Sky 130	\$130.00	850	850	350	\$0.33	\$0.20
Sky 200	\$200.00	1350	1350	450	\$0.33	\$0.20
Sky 290	\$290.00	2000	2000	600	\$0.33	\$0.20
Sky 450	\$450.00	3200	3200	700	\$0.33	\$0.20

(Launch & Effective date: 12 December 2017)

2.5.2 POSTPAID MID SKY PLANS

<u>Plan</u> Name	Price	Voice	<u>SMS</u>	MB	Casual Minute	Casual SMS
Mid Sky Handset	\$100	350	350	150	\$0.33	\$0.20
Mid Sky Handset 180	\$180	900	900	350	\$0.33	\$0.20
Mid Sky Handset 250	\$250	1700	1700	450	\$0.33	\$0.20
Mid Sky Handset 340	\$340	2300	2300	600	\$0.33	\$0.20

Mid Sky	\$500	3400	3400	700	\$0.33	\$0.20
Handset						
500						

(Launch & Effective date: 12 December 2017)

2.5.3 POSTPAID HIGH SKY PLANS

Plan	Price	Voice	SMS	MB	Casual	Price per
Name					Minute	<u>SMS</u>
High Sky	\$170	350	350	150	\$0.33	\$0.20
Handset						
170						
High Sky	\$240	900	900	350	\$0.33	\$0.20
Handset						
240						
High Sky	\$310	1700	1700	450	\$0.33	\$0.20
Handset						
310						
High Sky	\$400	2300	2300	600	\$0.33	\$0.20
Handset						
400						
High Sky	\$560	3400	3400	700	\$0.33	\$0.20
Handset						
560						2

(Launch 7 & Effective date: 12 December 2017)

2.5.4 POSTPAID DATA PLANS

Plan Name	Price	MB	Casual MB
Plus Data Bronze	50.00	2400	\$0.27
Plus Data Silver	90.00	4400	\$0.27
Plus Data Pearl	150.00	7400	\$0.27
Plus Data Ruby	210.00	10400	\$0.27
Plus Data Gold	330.00	16400	\$0.27
Plus Data Diamond	400.00	20000	\$0.27

(Launch & Effective date: 12 December 2017)

2.5.5 POSTPAID CAPPED PLANS

Plan Name	<u>Price</u>	Voice	SMS	<u>MB</u>
Capped 50	\$50.00	240	240	140
Capped 130	\$130.00	550	550	250
Capped 190	\$190.00	800	800	400
Capped 280	\$280.00	1250	1250	500
Capped 400	\$400.00	1850	1850	600

(Launch & Effective date: 12 December 2017)

2.5.6 POSTPAID CAPPED MID SKY PLANS

Plan Name	Price	Voice	SMS	MB
Mid Sky Capped	\$100.00	350	350	140
Handset 100				
Mid Sky Capped	\$180.00	900	900	250
Handset 180				
Mid Sky Capped	\$250.00	1700	1700	400
Handset 250				
Mid Sky Capped	\$340.00	2300	2300	500
Handset 340				
Mid Sky Capped	\$500.00	3400	3400	600
Handset 500				

(Launch & Effective date: 12 December 2017)

2.5.7 POSTPAID CAPPED HIGH SKY PLANS

Plan Name	<u>Price</u>	Voice	SMS	MB
High Sky Capped	\$170.00	350	350	140
Handset 170				
High Sky Capped	\$240.00	900	900	250
Handset 240				
High Sky Capped	\$310.00	1700	1700	400
Handset 310				
High Sky Capped	\$400.00	2300	2300	500
Handset 400				
High Sky Capped	\$560.00	3400	3400	600
Handset 560				

(Launch & Effective date: 12 December 2017)

2.5.8 POSTPAID CAPPED DATA PLANS

Plan Name	<u>Price</u>	MB
Plus Data Bronze	50.00	2400
Plus Data Silver	90.00	4400
Plus Data Pearl	150.00	7400
Plus Data Ruby	210.00	10400
Plus Data Gold	330.00	16400
Plus Data Diamond	400.00	20000

(Launch & Effective date: 12 December 2017)

2.5.9 POSTPAID BROADBAND SERVICE

Plan	Monthly Recurring charge	Data Allocation (GB)	Speed (Mbps)
Superior 1	\$800	Unlimited	1
Superior 2	\$1,580	Unlimited	2
Superior 3	\$2,340	Unlimited	3
Superior 4	\$3,080	Unlimited	4
Superior 5	\$3,800	Unlimited	5

(Launch & Effective Date: 01st March 2018)

2.5.10 POSTPAID BROADBAND PLANS

<u>Plan</u>	Monthly charge	Bundle Allocation (GB)	Validity	Out of Bundle
		Anocation (Gb)		Rate/MB
Plus Basic	\$109	17GB	30 Days	0.33
Plus Bronze	\$149	27GB	30 Days	0.33
Plus Silver	\$199	38GB	30 Days	0.33
Plus Gold	\$249	49GB	30 Days	0.33
Plus Diamond	\$499	100GB	30 Days	0.33
Plus Mega 1	\$649	130GB	30 Days	0.33
Plus Mega 2	\$999	200GB	30 Days	0.33

(Proposed Launch & Effective Date: 16 April 2018)

2.6 SUPER DATA PLANS

Plan	Price	Normal Data	Social	Validity
			Media Data	
Daily Lite	\$2.00	500MB	-	24 Hours
Daily Super	\$3.00	700MB	-	24 Hours
3 Day Lite	\$5.00	1000MB	-	3 Days
3 Day Super	\$6.00	1500MB	-	3 Days
Weekly Lite	\$7.00	2000MB	-	7 Days
Weekly Super	\$11.00	2500MB	-	7 Days
Weekly Premium	\$20.00	4000MB	2000MB	7 Days
Bi-Monthly Pass	\$45.00	10000MB	-	15 Days
Bi Monthly	\$50.00	12000MB	-	15 Days
Premium				
Monthly Pass	\$100	25000MB	-	30 Days

(Launch and effective date: 17th October 2018)

This offer is available to prepaid mobile customers, postpaid capped customers, student sim and prepaid fixed line customers.

Schedule 3:

Tariffs for Bluesky services in the retail mobile services market including services mobile voice and mobile data services, and ancillary services typically bundles with mobile voice and data services such as mobile broadband

3.1 PREPAID MOBILE TARIFFS

- 3.1.1 STANDARD PLAN [See Schedule 2: Tariff 2.4.1]
- 3.1.2 ALL DAY PLAN [See Schedule 2: Tariff 2.4.2]
- 3.1.3 STUDENT PLAN: [See Schedule 2: Tariff 2.4.3]
- 3.1.4 FAMILY PLAN: [See Schedule 2: Tariff 2.4.4]
- 3.1.5 PREPAID MOBILE DATA PLAN: [See Schedule 2: Tariff 2.4.5]
- 3.1.6 PREPAID DOUBLE DATA PLAN: [See Schedule 2: Tariff 2.4.6]
- 3.1.7 PREPAID MOBILE YOU TUBE BUNDLES [See schedule 2: Tariff 2.4.7]
- 3.1.8 PREPAID BRODBAND SERVICES: [See Schedule 2: Tariff 2.4.8]
- 3.1.9 PREPAID PLANS: [See Schedule 2 Tariff 2.4.9]
- 3.1.10 PREPAID ROLLOVER DATA: [See Schedule 2 Tariff 2.4.10]
- 3.1.11 SUPER DATA PLANS: [See Schedule 2 Tariff 2.6]

3.2 POSTPAID MOBILE RETAIL TARIFFS

- 3.2.1 POSTPAID SKY PLANS [See Schedule 2: Tariff 2.5.1]
- 3.2.2 POSTPAID MID SKY PLANS [See Schedule 2: Tariff 2.5.2]
- 3.2.3 POSTPAID HIGH SKY PLANS [See Schedule 2: Tariff 2.5.3]
- 3.2.4 POSTPAID DATA PLANS [See Schedule 2: Tariff 2.5.4]
- 3.2.5 POSTPAID CAPPED PLANS [See Schedule 2: Tariff 2.5.5]
- 3.2.6 POSTPAID CAPPED MID SKY PLANS [See Schedule 2: Tariff 2.5.6]
- 3.2.7 POSTPAID CAPPED HIGH SKY PLANS [See Schedule 2: Tariff 2.5.7]
- 3.2.8 POSTPAID CAPPED DATA PLANS [See Schedule 2: Tariff 2.5.8]
- 3.2.9 POSTPAID BROADBAND SERVICES [See Schedule 2: Tariff 2.5.9]
- 3.2.10 POSTPAID BROADBAND PLANS [See Schedule 2: Tariff 2.5.10]
- 3.2.11 SUPER DATA PLANS [See Schedule 2: Tariff 2.6]

Schedule 4

<u>Tariffs and charges for Bluesky retail services that it is expedient to include in this Order</u>

4.1 CONFIDENTIAL LISTING:

4.1.1 Two tala point seven five sene (\$2.75) per month